

# VOLUNTEER ORIENTATION (MAKE-A-WISH® NORTH TEXAS) FACT SHEET



## Chapter Headquarters

6655 Deseo  
Irving, TX 75039  
214-496-9474 main  
214-496-9475 fax

## Regional Offices

**Tyler**- 215 Winchester, Ste 109 Tyler, TX 75701

**Ft Worth**- 3509 Hulen St, Ste 200, Ft Worth, TX 76017

**Amarillo**- 1600 S. Coulter, A Suite 100, Amarillo, TX 79106

**Lubbock**- 4413 82<sup>nd</sup> St, Ste 203 Lubbock, TX 79424

**Midland**- 407 N. Big Spring, Ste 208, Midland, TX 79701

**El Paso**- 310 N. Mesa, Ste 411, El Paso, TX 79701

[ntx.wish.wish.org](http://ntx.wish.wish.org)



[facebook.com/makeawishnt](https://www.facebook.com/makeawishnt)



@makeawishnt



@makeawishnorthtexas



[Wishnet-mawnt.org](http://Wishnet-mawnt.org)

## Chapter History

Make-A-Wish® North Texas was formed in 1982. Since our inception, our chapter has granted more than 9,000 wishes in our 161 county territory.

## Wishes

Wishes provide a respite for our wish kids and their families as they bravely face their health challenges.

Last year, our chapter granted 583 wishes to children with life-threatening medical conditions. We have granted more than 9,000 wishes to children throughout our chapter's 161 counties over the last 34 years.

## Funding

In 2015, our chapter allocated 74% of all funding to program expenses.

The cost of a wish varies as the wishes themselves vary. The average cost of a wish is nearly \$9,000, which includes cash costs of \$5,400 and in-kind donations of \$3,600.

In addition to the support received from our individual and corporate donors, foundation grants and planned gifts, our chapter hosts 14 events throughout the year to support our mission.

## Volunteers

More than 900 volunteers support our mission in a variety of roles.

In addition, we are governed by a volunteer board of directors who are committed to making a difference in the lives of kids who are battling life-threatening medical conditions.

## Staff

**Scotty Landry**- President and CEO  
**Belinda Marshall**- Chief Administration Officer  
**Erin Michel**- Chief Development Officer  
**Susan Scheffe**- Chief Program Officer  
**Abby Storms**- Wish Manager  
**Angelica Torres**- Wish Manager  
**Connie Nichols**- Wish Manager  
**Jennifer Maturino**- Wish Manager  
**Karen Burgardt**- Wish Manager  
**Lauren Grady**- Wish Manager  
**Lilly Walker**- Wish Manager  
**Mary Kathleen Baldwin**- Wish Manager  
**Michelle Gutierrez**- Wish Manager  
**Sally Sembritzky**-Wish Manager  
**Sherry Johnson**-Vice President of Program Services  
**Teresa Ramirez**-Wish Manager  
**Alba Austin**-Development Officer  
**Amy Pearson**-Development Officer  
**Anna Stanford**-Development Officer  
**Charlotte Swain**-Development Coordinator  
**Elise Christmas**-Development Officer  
**Jamie Marshall**-Development Officer  
**Jessica Kolkmeier**-Vice President of Development  
**Jessie Wente**-Director of Development  
**Jordan Perry**-Development Officer  
**Natalie Eckberg**-Development Officer  
**Shelby Blue**-Special Events Coordinator  
**Tabatha Gonzalez-Olaechea**-Director of Development  
**Anna Haro**-Volunteer Coordinator  
**Caroline Robbins**-Board Liaison  
**Christy Livingstone**-Medical Outreach Coordinator  
**Dominique Walker**-Donor Care Coordinator  
**Felix Meneses**-Vice President of Major Gifts  
**Jean Cooper**-Director of Medical Outreach  
**Kathleen Tucker**-Office Manager  
**Larry Lundy**-Vice President of Corporate Relations  
**Laura Perez**-Program Manager  
**Lyndsay Penn**-Director of Volunteer Services  
**Patricia Hutcheson**-Grants Manager  
**Susie Watkins**-Medical Intake Coordinator

### CURRENT VOLUNTEER OPPORTUNITIES



**Fundraising** – Assist development team in seeking in-kind donations, write grant and/or sponsorship proposals, collaborate to build partnerships with local companies, or conduct research on local companies' giving campaigns.



**Office** – Assist with miscellaneous projects at the office, including phone calls, wish research, mailings, etc.



**Skill-Based Role** – Support Make-A-Wish by showcasing your knowledge and skills on an as-needed basis. A volunteer should be fluent and/or have a professional knowledge of the needed skill. Skills may include reading/writing in multiple languages, graphic design, photography, carpentry, interior design, landscaping and more.



**Wish Ambassador** – Speak at local community, school, business, or civic events increasing awareness and support for Make-A-Wish while educating audiences about the Make-A-Wish mission.



**Special Events** – Plan, organize, and implement successful fundraising events by working on event committees, helping out on the event day, and/or participating in the event.



**Translator/Interpreter** – Help facilitate wish experiences for non-English-speaking families. Translators have the option of becoming fully-trained wish granting volunteers, or they can provide short-term support on an as-needed basis.



**Wish Granting** – As a member of a wish team, wish granters meet with the family, help the wish child determine the wish and act as a liaison between Make-A-Wish staff and the wish family during the wish process. Wish granters must be a minimum of 18 years old. Attendance at an in-depth training session is required.

### WHAT ARE MY NEXT STEPS?

- 1) View the two eLearning courses within Make-A-Wish University: Volunteer Orientation Lesson 1 and Volunteer Orientation Lesson 2.
- 2) Once we have processed your application and have confirmation of the two completed eLearning courses, we will contact you regarding the next steps for the roles you are interested in.
- 3) A criminal background check is required every 3 years for many Make-A-Wish volunteer positions.

### WHO DO I CONTACT WITH QUESTIONS?

Our team is happy to answer any questions or address any concerns that you may have.

- Volunteer Coordinator, Anna Haro, (915) 855-8700 or [aharo@ntx.wish.org](mailto:aharo@ntx.wish.org)
- Make-A-Wish® North Texas, (214) 496-9474 or [ntx.wish.org](http://ntx.wish.org)

*Thank you for your interest in volunteering with Make-A-Wish. Our volunteer program is designed to give each volunteer a diverse and rewarding experience while working towards fulfilling our mission to grant the wishes of children with life-threatening medical conditions to enrich the human experience with hope, strength and joy.*